

DO YOU HAVE A PROBLEM IN YOUR LOCAL AREA THAT YOU DON'T KNOW HOW TO SOLVE?

If you have difficulties with **coexistence** and want to resolve it **through dialogue**, ask for help (free-of-charge and confidential) from the local Intercultural Mediation Service.

We can work with you to promote **positive coexistence** in different **cultural contexts**.

**DIFFERENCE
ENRICHES US,
RESPECT UNITES US
AND CULTURE GIVES
US OUR IDENTITY**

WHERE TO FIND US

Comarca Bajo Aragón-Caspe/Baix Aragó-Casp C/Gumá, 52 CASPE

**MAKE AN APPOINTMENT TO SEE
US:**

Monday 16:30-18:00

Wednesday 12:00-13:30

CALL US OR SEND AN EMAIL

976 639078

mediadora2@bajoaragoncaspe.com

To find out more about our project go to

<https://www.cbac.es/servicio-de-mediacion-comunitaria/>

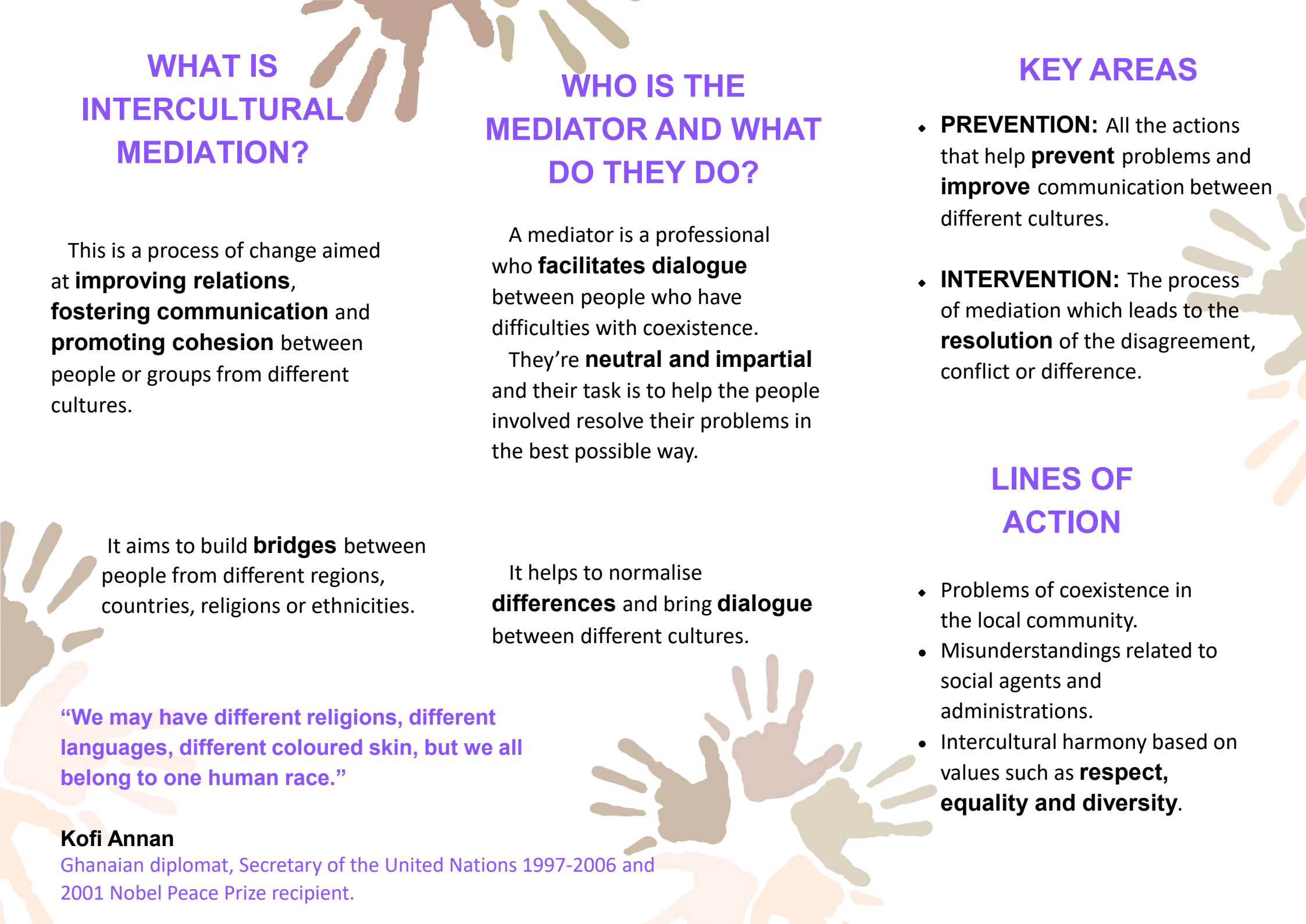


intercultural mediation service

PLAN FOR INTERCULTURAL COEXISTENCE & SOCIAL INCLUSION

**DIFFERENCE
ENRICHES US
AND RESPECT
UNITES US**





WHAT IS INTERCULTURAL MEDIATION?

This is a process of change aimed at **improving relations**, **fostering communication** and **promoting cohesion** between people or groups from different cultures.

It aims to build **bridges** between people from different regions, countries, religions or ethnicities.

“We may have different religions, different languages, different coloured skin, but we all belong to one human race.”

Kofi Annan

Ghanaian diplomat, Secretary of the United Nations 1997-2006 and 2001 Nobel Peace Prize recipient.

WHO IS THE MEDIATOR AND WHAT DO THEY DO?

A mediator is a professional who **facilitates dialogue** between people who have difficulties with coexistence.

They're **neutral and impartial** and their task is to help the people involved resolve their problems in the best possible way.

It helps to normalise **differences** and bring **dialogue** between different cultures.

KEY AREAS

- ♦ **PREVENTION:** All the actions that help **prevent** problems and **improve** communication between different cultures.
- ♦ **INTERVENTION:** The process of mediation which leads to the **resolution** of the disagreement, conflict or difference.

LINES OF ACTION

- ♦ Problems of coexistence in the local community.
- ♦ Misunderstandings related to social agents and administrations.
- ♦ Intercultural harmony based on values such as **respect**, **equality** and **diversity**.